

Wogen Training
 Basic topics
 9th & 10th August 2018

The export process – the chain of management, role of warehouse/freight forwarders, responsibilities on a day-to-day basis
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 Role/functions of services they use – freight forwarder/NVOO/NVOCC/ Assay/Booking agent/Custodian/LFR/Customs house
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 Risk – title transfer/pre-payments/payment terms -points of security for the trader
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 Booking process – full explanation of process involved in securing vessel space/vessels cut-off/closing/when to prioritise/voyage times/FCL vs LCL
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 Import and export documentation – functions, C/O and country independent requirements/Customs involvement & implications
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 Differences in shipping via vessel/truck/air/rail, different risk involved, different paperwork, timings

Bill of Lading- the different types and functions of a BL, how important the document is as well as the details contained within them, endorsement (when to endorse/what endorsing in means), relevance of Shipper, consignee and notify, implications of this
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 Packaging : the correct/different uses of packaging/strapping etc for different products and for different modes of transport
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 Quick run through workings on L/C and Collections via bank along with other payment terms, what time/cost/risk implications there may be
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 Importance of prioritisation – how should a day be approached, an understanding of time zones and value of China period during morning. Speed of reaction to inbound issues (note : they do NOT use a workflow method like handing off cases to Chinese colleagues to deal with at the start of their day)
